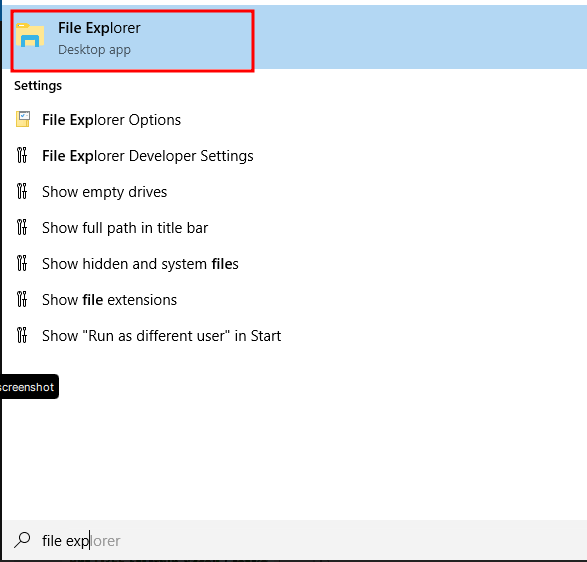
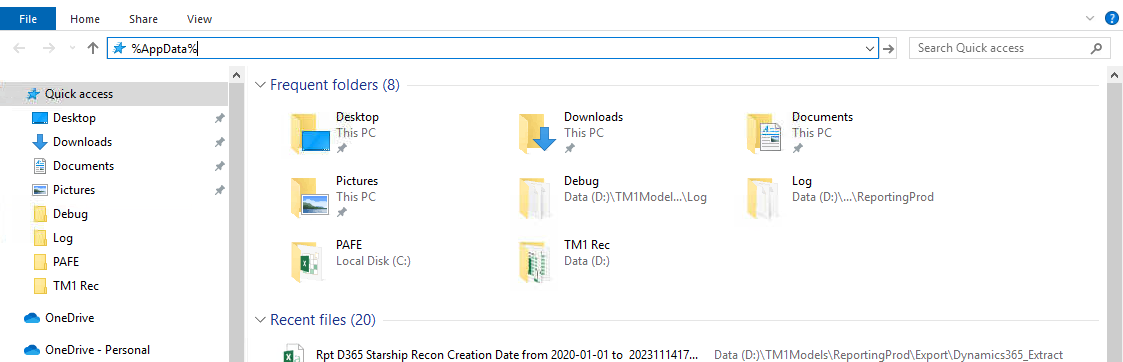
Pafe issue with interrupted excel. Resolution steps-

1. Close all the excel in local machine.
2. Open File Explorer and type %AppData% in Navigation pane, click enter.





1. Get back one step in navigation pane by clicking AppData as per below screenshot.

A screenshot of a computer

Description automatically generated

1. Navigate to AppData -> Local -> Cognos folder and there will be a folder named “Office Connection”. Delete the folder. Start the excel.

A screenshot of a computer

Description automatically generated

1. Pafe connections need to be enabled to access the TM1 application. Click the “IBM Planning Analytics” ribbon and click connect. Click New Connection. A pop-up window will be opened where Connection URL and Friendly name need to be provided.

Connection URL:

**Connection URL** – [provide](http://aumel-tm1paw.peaktrav.com) the connection URL

**Friendly Name** – Any name

A screenshot of a computer

Description automatically generated

Click Test Connection, it should show the successful message and then Save it.

Login to Pafe with the provided friendly name.